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**STATE OF NEW JERSEY**  
**Board of Public Utilities**  
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Trenton, New Jersey 08625-0350  
[www.nj.gov/bpu/](http://www.nj.gov/bpu/)

## **NOTICE<sup>1</sup>**

**In the Matter of the Proposed Amendments of the New Jersey Administrative Code  
(N.J.A.C.) 14:3-3A. - Docket No. AX19060729**

### **Stakeholder Meeting – July 15, 2019**

The Staff of the Board of Public Utilities (Board) invites all interested parties and members of the public to a stakeholder meeting to discuss the rules governing the discontinuance and restoration of service. Board Staff is interested in evaluating the sufficiency of the existing rules set forth in Subchapter 3A, Title 14 of the N.J.A.C., specifically, N.J.A.C. 14:3-3A.2(i) and (j), N.J.A.C. 14:3-3A.4(b), (c) and (d), and N.J.A.C. 14:3-3A.9. These rules describe the circumstances in which a utility may discontinue residential service for nonpayment when a medical emergency exists, as well as notice requirements for discontinuance of service for residential and special customers.

Staff is initiating this stakeholder meeting consistent with the proposed legislation, A4430, S3029, "Linda's Law".

As part of this stakeholder process, a number of issues will be addressed to assist in assessing the adequacy of the existing rules and utility tariffs in ensuring the provision of safe, adequate, and proper service to all segments of the community throughout the New Jersey service area with particular attention to customers experiencing a medical situation which may be impacted by the loss of utility service.

Staff seeks input pertaining to the current rules and upon review of the responses to the following information from the utilities that service New Jersey will consider the appropriateness of modifying the existing rules:

- 1) What process is currently followed when a customer indicates a medical situation in the household?

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<sup>1</sup>Not a Paid Legal Advertisement.

- 2) What form is utilized to identify the presence of medical equipment and/or medical conditions within the household?
- 3) The prudence of requiring medical professionals other than those already identified in the rules, i.e., physician assistants and nurse practitioners, be given authority to write and certify medical documents.
- 4) What method and procedures of discontinuance are followed when a medical situation is present?
- 5) Quarterly communication with customers soliciting whether medical equipment is present or medical condition which warrants appropriate classification of the customer's account.

In addition to circulating this notice to utilities and interested parties who have participated in past Board rulemaking proceedings related to Subsection 3 of Title 14, Board Staff will notify the utilities, interested parties and consumers by posting of this notice on the Board's website at <http://www.nj.gov/bpu>.

Questions related to this stakeholder meeting should be directed to Eric Hartsfield, Director of the Board's Division of Customer Assurances via email at [Eric.Hartsfield@bpu.nj.gov](mailto:Eric.Hartsfield@bpu.nj.gov). Written comments must be submitted to Aida Camacho-Welch, Board Secretary, New Jersey Board of Public Utilities, 44 South Clinton Avenue, 3rd Floor, Suite 314, Post Office Box 350, Trenton, New Jersey 08625-0350, by August 2, 2019.

\*Written comments may also be submitted electronically to [board.secretary@bpu.nj.gov](mailto:board.secretary@bpu.nj.gov) in PDF or Word Format. All comments must reference the above caption and docket number. All comments must be received on or before 5:00 p.m. on July 26, 2019.

**Date:** July 15, 2019

**Location:** New Jersey Board of Public Utilities  
Multipurpose Room (1<sup>st</sup> Floor)  
44 South Clinton Avenue  
Trenton, New Jersey 08625

**Time:** 11:00 a.m.



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Aida Camacho-Welch  
Secretary of the Board

Dated: June 28, 2019

Persons interested in attending the above Meeting who require special accommodations because of disability should contact the Office of the Secretary of the Board at (609) 292-1554 at least three (3) days prior to the Meeting date so that appropriate arrangements can be made.